SHASTA COUNTY OFFICE OF EDUCATION

# Supporting Students, Families, & Schools through...

SHASTA COUNTY OFFICE OF EDUCATION

# Process

CommunityConnect
Shasta County Office of Education

**What happens once a school refers a student & their family to CommunityConnect?**

# Social Work

SHASTA COUNTY OFFICE OF EDUCATION

Here are a few of our Care Coordinator's most common tasks

Investigate client issues and propose a plan for resolution

Develop & review service plans in consultation with client

STAR portal

**Liaison**

Serve as liaison between schools and families

Advocate for clients to resolve issues

Maintain case notes and correspondence with referring school

SHASTA COUNTY OFFICE OF EDUCATION

# 2020 - 2021 Impact

COMMUNITYCONNECT
Shasta County Office of Education

SHASTA COUNTY OFFICE OF EDUCATION

# A little about the students referred to CommunityConnect...

## Gender

A

55% Male

45% Female

## Language

C

98% English

1% Spanish

600

## Grade

B

57% Elementary

21% Middle School

22% High School

## Student Group

D

14% IEP

12% Native American

9% Homeless

COMMUNITYCONNECT

Shasta County Office of Education

CommunityConnect was able to communicate with

**75%** of referred students & their families

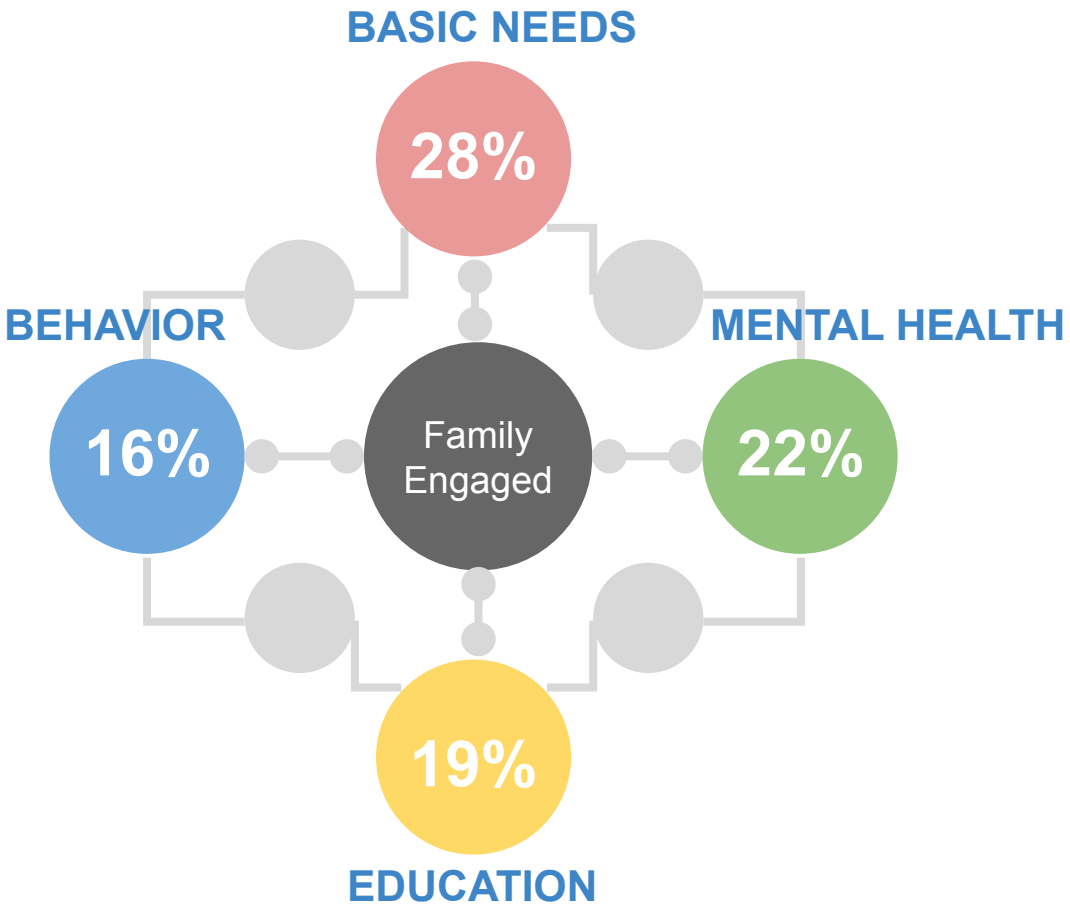
...that is a connection with

**447** families!

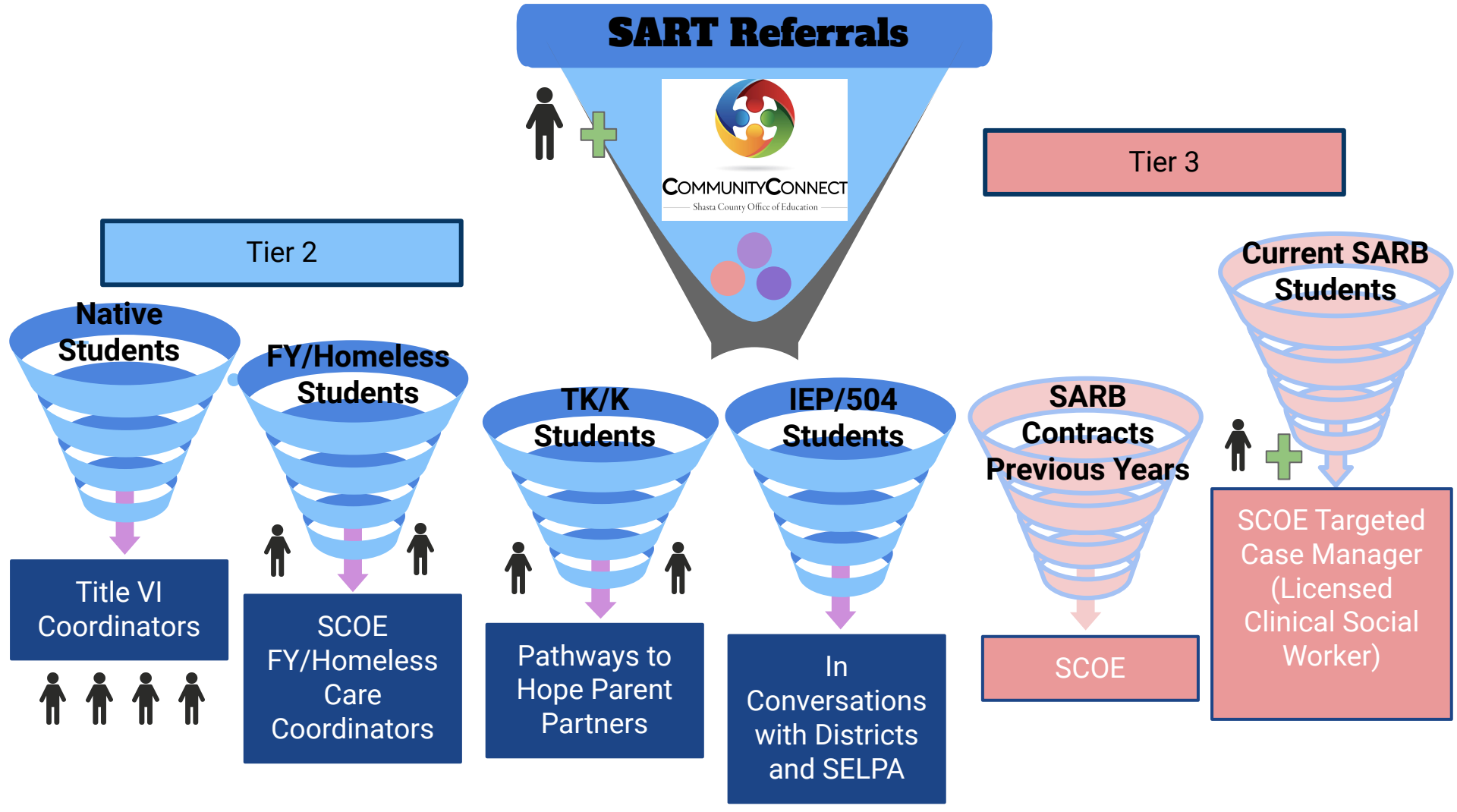
COMMUNITYCONNECT
Shasta County Office of Education

COMMUNITYCONNECT
Shasta County Office of Education

# Most Common Linkage to Community Based Resources




CommunityConnect
Shasta County Office of Education


SART Referrals
CommunityConnect
Shasta County Office of Education
Tier 3
Tier 2
Native Students
FY/Homeless Students
TK/K Students
IEP/504 Students
SARB Contracts Previous Years
Current SARB Students
Title VI Coordinators
SCOE FY/Homeless Care Coordinators
Pathways to Hope Parent Partners
In Conversations with Districts and SELPA
SCOE
SCOE Targeted Case Manager (Licensed Clinical Social Worker)

# 55.2% of students had improved attendance following engagement with Community Connect

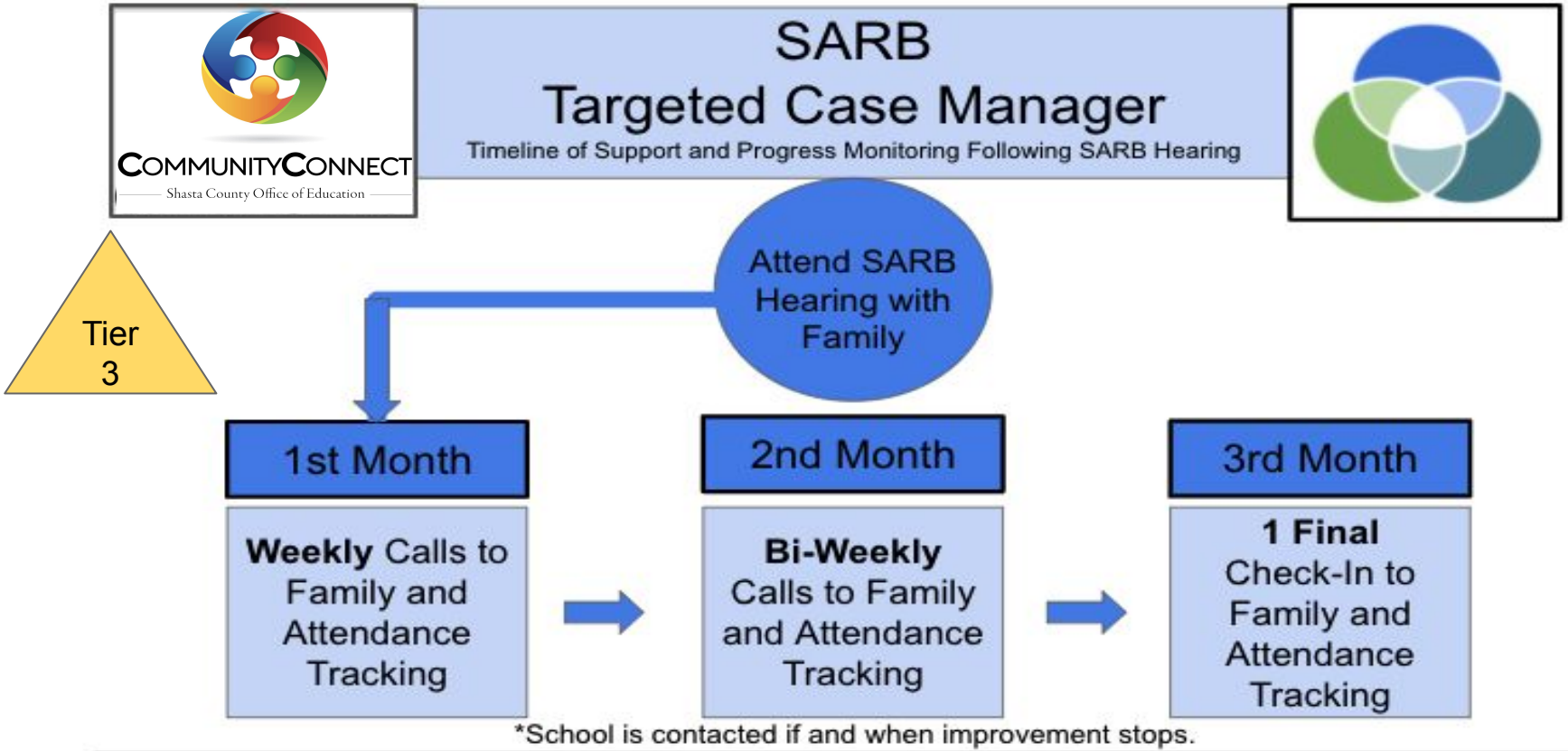
CommunityConnect
Shasta County Office of Education

SHASTA COUNTY OFFICE OF EDUCATION

# 2020 - 2021 Pilot

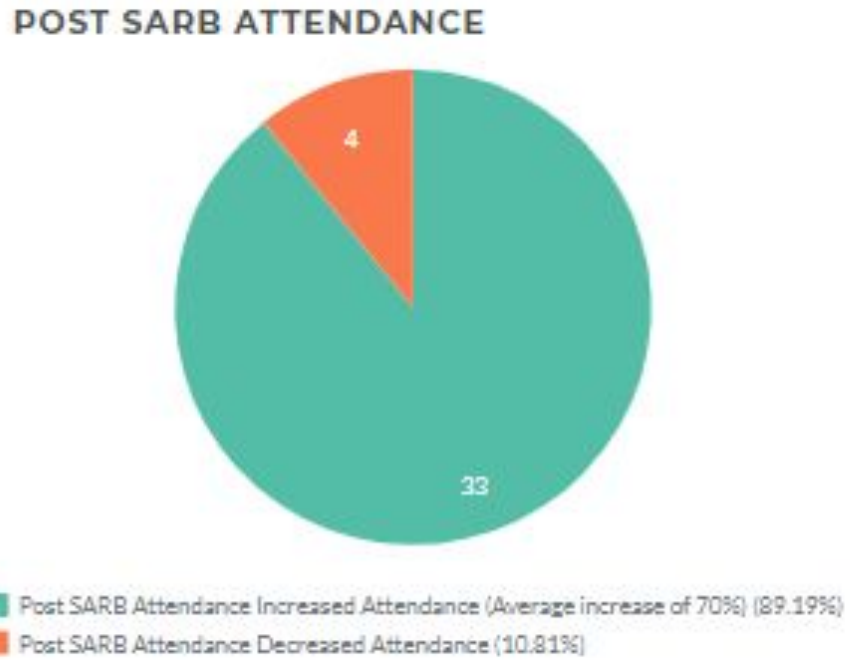
COMMUNITYCONNECT
Shasta County Office of Education

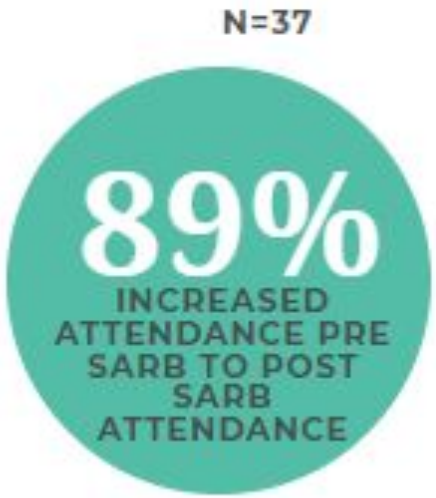
**Targeted Case Manager Time-Line of Support and Progress Monitoring (Graphic)**



SHASTA COUNTY OFFICE OF EDUCATION

# Data-Case managed attendance percentage Pre SARB vs. Post SARB




COMMUNITYCONNECT
Shasta County Office of Education

SHASTA COUNTY OFFICE OF EDUCATION

# Data-Case managed attendance percentage Pre SARB vs. Post SARB

OF THE 43%, PRE SARB AVERAGE ATTENDANCE RATE WAS 61%.

COMMUNITYCONNECT
Shasta County Office of Education

SHASTA COUNTY OFFICE OF EDUCATION

# 2021 - 2022 Additions

COMMUNITYCONNECT
Shasta County Office of Education

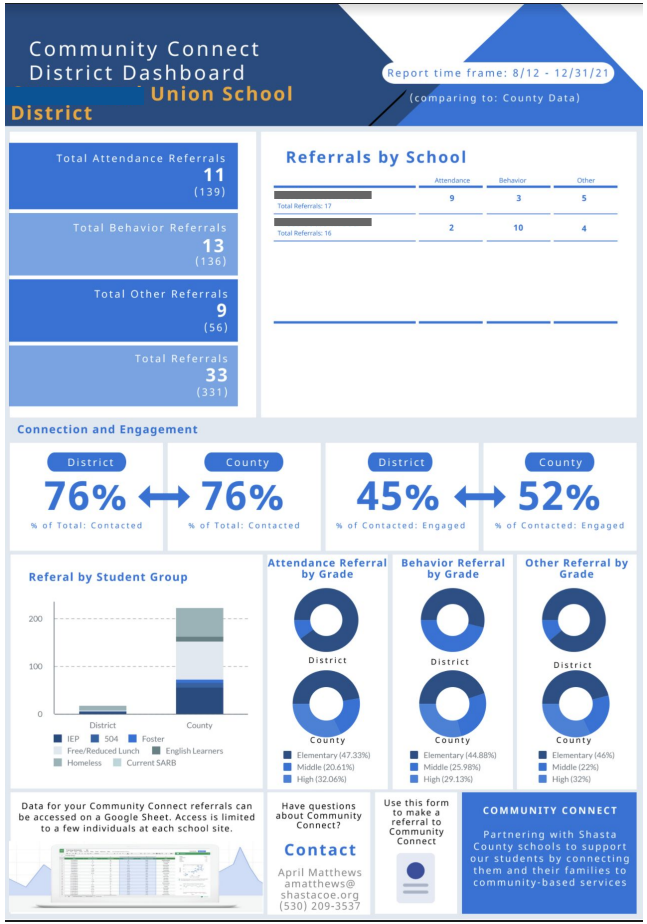
SHASTA COUNTY OFFICE OF EDUCATION

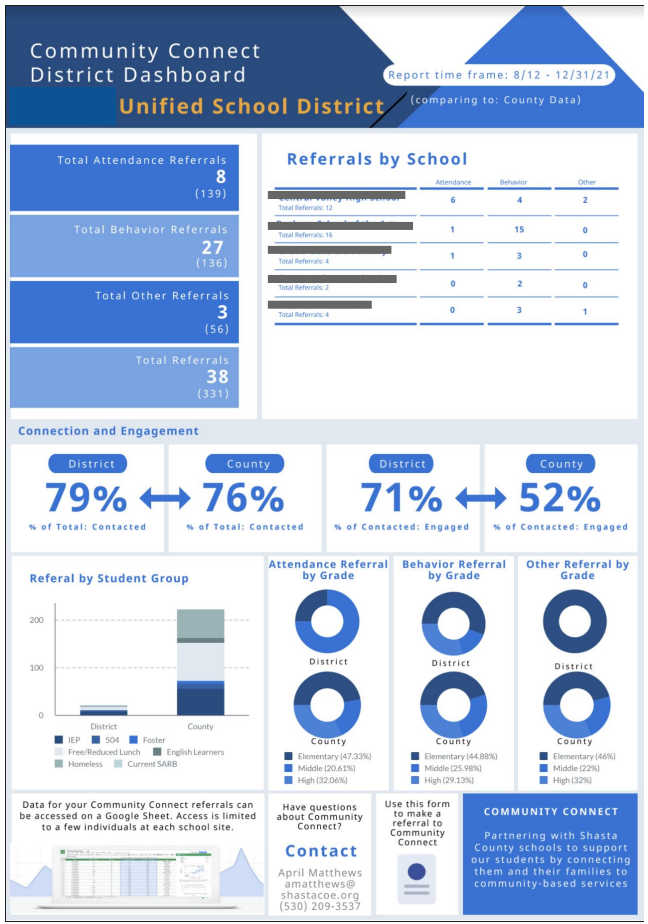
# 2021 - 2022

- Received a CCSPP grant on behalf of all 25 school districts in Shasta County to add **behavior & mental health** services as part of the CommunityConnect referral process.
- Received funding and staff from Shasta County HHSA to expand this work, including to Community Day Schools.
- Began to track early childhood referrals - saw a pattern in the data of low attendance rates for preschool children (beginning in 2017).

SHASTA COUNTY OFFICE OF EDUCATION

# District to County Comparison Data



SHASTA COUNTY OFFICE OF EDUCATION

# 2021 - 2022 Impact

COMMUNITYCONNECT
Shasta County Office of Education

SHASTA COUNTY OFFICE OF EDUCATION

# Community Connect Referrals from August - December 2021

The data on this dashboard represents student and family referrals to Community Connect from our Shasta County System of Support (SOS) Initiative for attendance, behavior, and additional support services for students who are homeless, in foster care, or those with COVID

**139**
Attendance Referrals

**131**
Behavior Referrals

**56**
Other Referrals

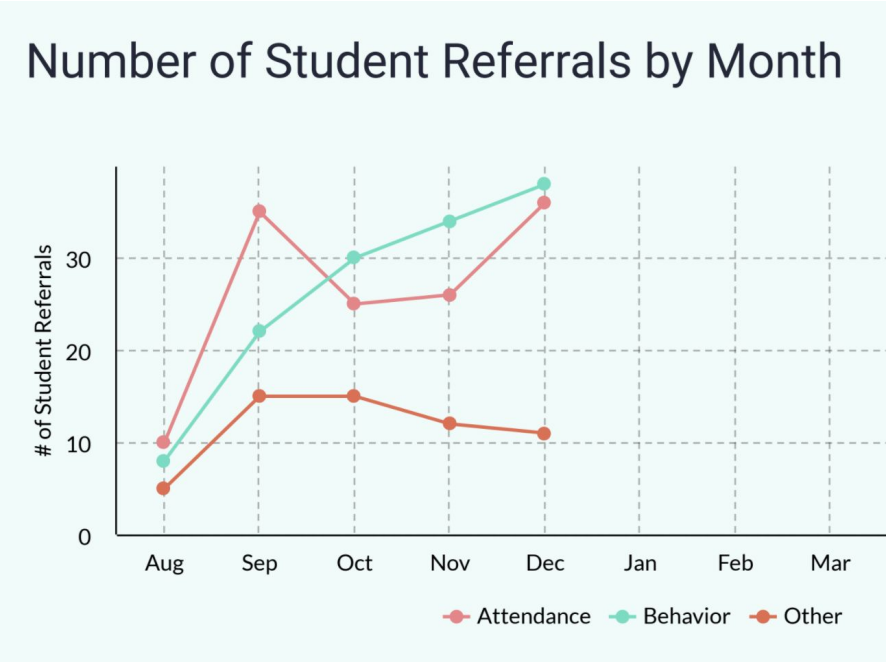
**72%**
% of Total: Contacted

**71%**
% of Contacted: Engaged

**331**
Total Referrals

SHASTA COUNTY OFFICE OF EDUCATION

# Community Connect Referrals from August - December 2021

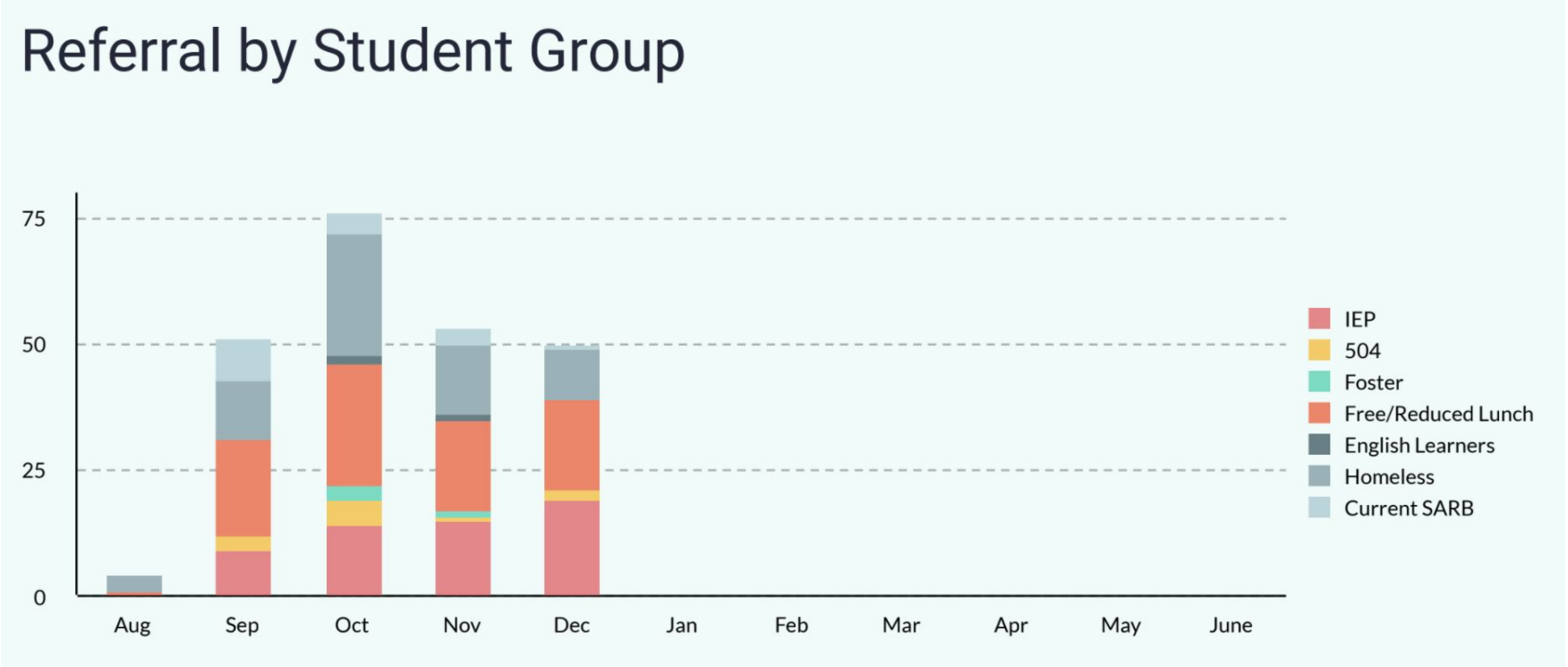



Referrals from 53 schools (71% of schools in the county)

- 42% from elementary schools
- 40% from middle schools
- 17% from high schools

SHASTA COUNTY OFFICE OF EDUCATION

# Community Connect Referrals from August - December 2021

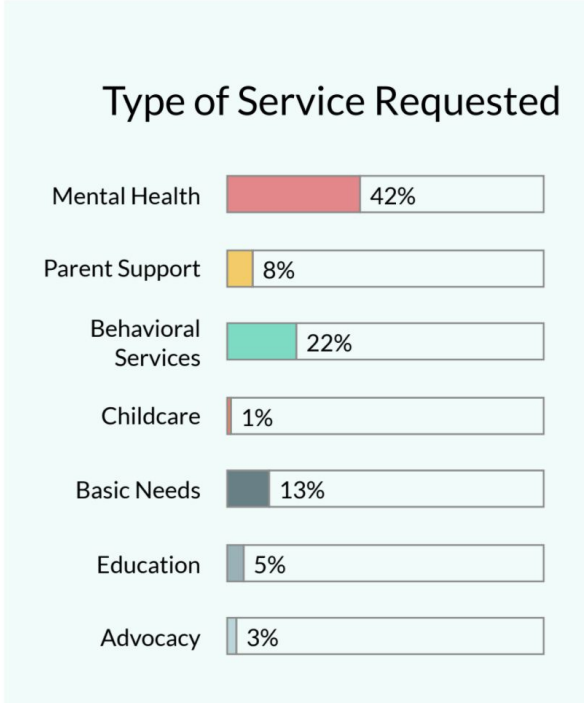


SHASTA COUNTY OFFICE OF EDUCATION

# Linking to Community-Based Services

Community Connect works directly with a student's family to ensure linkage to community-based services and supports. Here are a few examples of the organizations they have been linked to:

SCOE - Bridges to Success, Dunamis Wellness Center, North American Mental Health Services, Pathways to Hope - Family Resource Center (Redding), Family Dynamics, SCOE - Early Childhood Services (ECS), Redding CalFresh Outreach Program, Creekside Counseling Center, Dunamis Center - Mental Health Services, Guidepost Counseling for Wellness, IMPACT Invo, NVCSS - Redding Office, Partnership Health Plan of California, CalFresh Food Program, Catalyst Mentoring, Family Dynamics, HHSA CFAP, SCOE Youth Support Services, Shasta Options, Anderson Regional Office, Kids Turn, Higher Ground Counseling, Martin Luther King Jr. Center, One Safe Place, Guidepost Counseling for Wellness, Wright Education Services, Clear Pathways, Exodus Farms Ministry, Private Psychologist, Math Tutoring Center



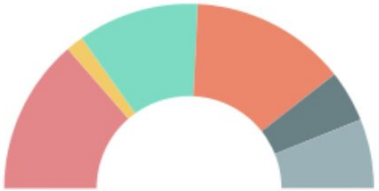
SHASTA COUNTY OFFICE OF EDUCATION

# Early Childhood Referrals: August - December 2021

**317**
Total Referrals

**287**
Total ASQ Screening

## Type of Service Requested



Mental Health (27.27%)
Parent/Caregiver Support (3.03%)
Behavioral Services (21.21%)
Basic Needs (27.27%)
Communication/Speech (9.09%)
Advocacy (12.12%)

## ASQ Scores

Above (86.06%)
Below (4.53%)
Monitoring (9.41%)

***Linked with Help Me Grow***

SHASTA COUNTY OFFICE OF EDUCATION

# Learnings:

- We can't expect our school attendance and behavior monitoring teams to know of all the resources available to students & families in our community.
- With small, rural schools and a smaller county, there are not enough supports to place on every school campus.
- Supporting schools through this system & gathering the data countywide has made a case for the needs of students - within student groups and within specific areas (ex. crisis) to agencies within the county.

SHASTA COUNTY OFFICE OF EDUCATION

# Questions?

COMMUNITYCONNECT
Shasta County Office of Education